

MYGERS MEMBERSHIP 2023/24

MEMBERSHIP TERMS AND CONDITIONS

PART 1 – MEMBERSHIP, FEES AND BENEFITS

MyGers Membership	Season Ticket Holders	Non Season Ticket Holders	Global Members	
Who can apply?	Season Ticket Holders are permitted to purchase one membership per Season Ticket.	Non-Season Ticket Holders are permitted to purchase one membership per Rangers number.	Season and Non-Season Ticket holders are permitted to purchase one membership per Rangers number.	
Price	£40 (Adult) £30 (Young Adult Aged 16-20) £20 (Junior - Under 16 on the 1st July 2023 for auto- renewals only)	£50 (Adult) £40 (Young Adult Aged 16-20) £25 (Junior – Under 16 on the 1st July 2023 for auto-renewals only)	£50 (Adult Non Season Ticket Holder) £40 (Adult Season Ticket Holder) £25 (Junior Non Season Ticket Holder – Under 16 on the 1st July 2023 for auto-renewals only) £20 (Junior Season Ticket Holder – Under 16 on the 1st July 2023 for auto-renewals only)	
Loyalty Points (MyGers Points)	A loyalty points balance based on historical ticket purchases starting Season 2018/19 will be applied.			
Benefits X X X X X X X X X X X X X X X X X X X	A welcome gift delivered to your chosen address. Priority ticket access. Access to MyGers members only experiences and competitions. Purchase of a Membership does not guarantee selection for competitions, prizes and experiences and not being selected does not constitute grounds for a refund. Certain competitions and experiences may have further restrictions, i.e. age restrictions. Benefits with Rangers' official club partners. 10% Discount on Rangers Soccer School Term Time Course full term bookings made online.			



15% off food and drink when dining in the Ibrox Stadium Restaurant on non-matchdays. Members should bring their Membership Card (or Membership confirmation email if they have not received this yet) plus a form a photographic ID in order to be eligible for the discount.

15% off food and drink when dining in the Edmiston House café. Members should bring their Membership Card (or Membership confirmation email if they have not received this yet) plus a form of photographic ID in order to be eligible for the discount.

20% off the MyGers Members Only Ibrox Stadium Tours when purchased online. Members should bring their Membership Card (or Membership email if they have not received this yet) plus a form of photographic ID when attending the tour. MyGers Members can book a maximum of four places per Members only tour.

10% off tickets purchased online for Rangers Women FC home league matches and friendlies.

A Birthday Card delivered to your chosen address (UK MyGers Members only, Global Members will receive a digital greeting).

Cancellations & Refunds

The MyGers Membership is non-transferable and, subject to the cancellation rights in Part 2 (General Terms and Conditions), the Membership Fee is non-refundable.

MyGers Membership will be cancelled in any or all of the following instances:

Supplying false or inaccurate information to Rangers Football Club Acquiring tickets from a third party Supplying tickets to a third party A ban imposed by the Club

Rangers Football Club reserve the right to cancel MyGers Membership and this will not be subject to an appeal process of any kind.



PART 2 - GENERAL TERMS AND CONDITIONS

- These Terms and Conditions are published and maintained on The Rangers Football Club Limited (RFC) website at www.rangers.co.uk. For the avoidance of doubt, in the case of discrepancy between terms and conditions published on RFC's website from time to time and any issued hard copy of these Terms and Conditions, the terms and conditions published on RFC's website shall prevail.
- By entering into the Membership Agreement (as defined below) you agree to be bound by these Terms and Conditions. Members match tickets are for the use of supporters of RFC only in accordance with the Home Match ticket Terms and Conditions and the Away Match ticket Terms and Conditions.
- 3. Rangers Football Club reserves the right to amend the terms and conditions. Any amendments will be communicated on www.rangers.co.uk.
- 4. The Membership is a seasonal membership scheme from 1st June 2023 until 31st May 2024 and constitutes a binding contract between you and RFC (the "Membership Agreement").
- 5. You will have 14 days from the start of your Membership Agreement to cancel the Membership Agreement. In the event that you do cancel within 14 days, you will receive a refund of the MyGers Membership Fee paid. RFC will be entitled to a refund or return of any use by you of the Membership Benefits, including any match tickets you have purchased during that time through your Membership privileges.
- 6. If you choose to cancel after 14 days, you will not be entitled to a refund of the cost of your Membership, including in respect of any unexpired portion of the Membership. For the avoidance of doubt, there is no guarantee that you will be able to purchase tickets in the Members' sale therefore, failure to purchase match tickets, will not entitle you to claim a refund.
- 7. If you have signed up to 'Auto Renewal' when entering into the Membership Agreement, then you will have 14 days from the date of Auto Renewal confirmation to cancel your Membership Agreement. In the event that you do cancel within 14 days, you will receive a refund of the MyGers Membership Fee paid. RFC will be entitled to a refund or return of any use by you of the Membership Benefits, including any match tickets you have purchased during that time. In the event that you have signed up to 'Auto Renewal', the Terms and Conditions that will apply to such 'Auto Renewal' will be the Terms and Conditions prevailing at the time that your membership is renewed.
- 3. To cancel your Membership please contact the Membership Team department at mygers@rangers.co.uk. We kindly request that you complete a Membership Cancellation form as part of this process, a copy of which is available from rangers.co.uk or directly from the Membership Department.
- 9. A Member shall be entitled to benefits upon presentation of the Member's Card or Membership Confirmation email. All benefits are specified in full on



rangers.co.uk/mygers. Please note Benefits may be modified or removed at the sole discretion of RFC, from time to time.

- 10. Upon joining or renewing MyGers Membership, Members will receive an email notification along with a welcome pack. Please note that Membership Packs are due to be dispatched in June. This date may change due to disruptions in the supply chain beyond RFC's control and RFC cannot accept responsibility for this. Contents in the welcome pack may change from time to time based on stock availability.
 - 1. Supporters who wish to purchase a MyGers Membership for the first time should do so online at rangers.co.uk/mygers.
 - 2. MyGers Membership will automatically be renewed for Season 24/25 and future seasons. Should you wish to cancel the Auto Renewal of this membership please email mygers@rangers.co.uk.
 - 3. MyGers Members who are also Season Ticket Holders only are eligible to apply for Domestic away matched..
 - 4. MyGers Members MUST provide a valid email address, as all communications and application processes for ticket purchases will be via email.
 - 5. It is the Member's responsibility to inform RFC of any change of name or contact details. To inform RFC of any change of name means that the Member has changed their name and does not mean that the Membership can be transferred to somebody else.
 - 6. For the avoidance of doubt (and by way of example only) the Member's Card issued to you may not be offered as a prize in any promotion or competition nor transferred, lent or sold to any third party as part of a hospitality or travel package, save as expressly authorised by RFC.
 - 7. RFC cannot accept responsibility for non-receipt of Membership Packs or mailings.
 - 8. The cost of a single Membership is available online at www.rangers.co.uk/mygers (the "Membership Fee").
 - 9. Membership must be paid for in GBP. Rangers are not liable for any foreign transaction fees you may incur as part of the payment process.
- 10. You must pay the Membership Fee applicable to the Membership you have subscribed for, in accordance with the fee plan notified to you at the time of registration.
 - 11. Unless otherwise stated, charges are inclusive of VAT and any other taxes applicable from time to time.
 - 2. Import duties and local taxes are not included in the quoted price of goods being delivered to outside the UK. In this case you will be responsible for the payment of any and all import duties and local taxes including any administration charges upon receipt.
- 13. RFC will notify you by email that it has processed your payment of the Membership Fee and inform you that you are a Member. The email message will constitute RFC's



acceptance of your Membership application. RFC's acceptance of your order will be deemed complete and received by you at the time and date that RFC sends the email. RFC accepts no responsibility for you not actually receiving the email, for reasons out with RFC's control.

- 14. If you have signed up to 'Auto Renewal' when entering into the Membership Agreement then, unless you have cancelled in the meantime, RFC will send you an email before the end of the then current term of your Membership offering you the opportunity to cancel, supply alternative payment details or simply do nothing to continue your Membership. If you choose not to cancel or respond to the Auto Renewal e-mail then your annual subscription will be automatically renewed using existing payment details.
- 15. If your payment details have expired, RFC will notify you by email and request revised payment instructions. Your failure to reply will lead to your subscription expiring and your Membership being terminated.
- 16. Rangers Football Club may reject Membership applications from anyone convicted in the UK or elsewhere for:
 - a. any football related offence
 - b. any other offence involving conduct which, in the opinion of the Club, is not conducive to the promotion of football and has the potential to bring the game or Rangers Football Club into disrepute.
- 17. Without prejudice to any other remedies it may have, RFC shall have the right, in the case of any serious or persistent breach of these Terms and Conditions, to cancel and withdraw your Membership. In the event of such cancellation, no refund will be paid in respect of any unexpired portion of the Membership. Without prejudice to the general nature of the above, the following actions shall constitute serious breach of the Terms and Conditions:
- a. smoking within any part of the Stadium;
- b. persistent standing in seated areas whist a match is in progress;
- c. sale or transfer (unless authorised) of this Membership to any person;
- d. deliberate misuse of the Membership (e.g. purchasing tickets for matches that the Member does not intend to attend, just to qualify for higher category matches);
- e. the supply of any misleading or incorrect information in any application, including date of birth;
- f. persistent swearing during a match;
- g. the throwing of any object within the stadium without lawful authority or excuse;
- h. the chanting of anything of an indecent, racist and/or discriminatory nature;
- xi. x being or appearing to be drunk or intoxicated within the Stadium;
- j. x any failure to pay or default of payment in respect of any sums owing to RFC in respect of your Membership;



- k. without prejudice to any of the foregoing, any other breach of the Ground Regulations, the Terms & Conditions of Entry or the Supporter Charter, all of which may be found on the Club website.
- 18. RFC is committed to preventing discrimination in all its fields of operation within the Stadium, providing an environment free from racial or homophobic abuse, harassment, bullying and victimisation. Any Member engaging in such abuse or harassment will have their Member's Card confiscated, Membership withdrawn or cancelled and be banned from attending future games involving RFC. No refunds will be issued.
- 19. RFC reserves the right to suspend the use of the Membership and all associated benefits for a period of time or withdraw its use in the event of misuse or if abused in any way or in the event of a breach of any of the Terms & Conditions of Entry; or in the event of any abusive, dangerous or other unacceptable behaviour by the Member, or if the Member is prohibited by law from attending any football ground.
- 20. Membership is for your sole use. You shall not re-sell, assign, transfer or lend the Membership Card or benefits of it to any other person without the prior consent of RFC.
- 21. Replacement of a lost Membership card will incur a £5 fee.

PART 3 - PRIORITY HOME TICKET ACCESS TERMS & CONDITIONS

- a. The issue of home match tickets by RFC is governed by the Home Match ticket terms and conditions which are available on www.rangers.co.uk.
- b. Members will be given the opportunity to apply for home match tickets before tickets go on general sale to the public.
- c. Nothing in these terms and conditions constitutes or implies any guarantee or entitlement to a ticket, seat or access to any area of the Stadium. Rangers will stipulate how many tickets may be purchased per qualifying Member in advance of the sale starting. The quantity available to buy per qualifying Member will vary from match to match and will always be at the Club's discretion.
- d. Eligibility for tickets may require pre-requisite attendance of previous matches (and, for
 the avoidance of doubt, purchases of tickets for matches that the Member does not
 attend will not qualify for these purposes, unless RFC reasonably considers otherwise).
- e. No guarantees can be given by RFC that a match will take place at a particular time or on a particular date. RFC reserves the right to reschedule any match without notice and without any liability whatsoever. RFC will have no further liability whatsoever relating to any alteration of the time or date of any match (including but not limited to any



postponement or abandonment), including (but not limited to) any direct or consequential loss or damage, loss of enjoyment or travel/accommodation cost. RFC recommends you visit RFC website on a regular basis in order to check the latest dates and times of matches.

f. RFC reserves the right to vary the manner or system in which match tickets are to be sold, upon reasonable notice being given.

PART 4 - DOMESTIC & EUROPEAN AWAY TICKET ACCESS

Ticket Purchase Type	Domestic Away Ticket	European Travel Package	European Independent Match Ticket	
Who can purchase?	MyGers Members who are Season Ticket Holders	MyGers Members	MyGers Members	
How do I apply?	Individuals must register for a ticket online within the match registration window.			
When can I purchase a ticket?	On sale dates, eligibility and deadlines will be communicated via email and will be posted online at www.rangers.co.uk			
How do I purchase a ticket?	Online once game is on sale to your tier level.	Contact the Club's travel partner directly.	Online once game is on sale to your tier level.	
What if demand exceeds supply?	MyGers members will be able to register their interest for specific domestic away matches. Once our allocation has been confirmed, a percentage of tickets will be allocated to each of the three tiers. Tickets will then be balloted between the tiers.	A priority sales window will be given to MyGers members based on points history. Thereafter priority will be given in order of date booking is received. Where the Club is involved in a	Priority online sales windows on a first-come, first serve basis will be available for each loyalty tier with gold receiving first access, silver second, bronze third and blue fourth. Each tier will have a separate sales window and the	



With the exception schedule will be Group stage the of games at Celtic points history published in Park where all may be taken at advance. tickets will be the start of the Where the club is allocated to gold involved in a Group Group stage tier Members only. stage the points and not necessarily after history may be each match in taken at the start of the Group. the group stage and not necessarily after each match in the Group. A confirmation email The Club's travel A confirmation email will How will I know if I will be sent partner will be sent automatically have successfully automatically once make contact to once you complete your purchase a you complete your confirm prices ticket purchase. ticket? ticket purchase. and payment. By default, away tickets will be Tickets will be Rangers will distribute posted by 2nd or 1st distributed match tickets at the class post during flights by venue/city or a point depending on Rangers during travel. Rangers timescales. Personnel. reserve the right to post However, the Club tickets by Special will NOT be Delivery[™] at an additional responsible for charge of £7 per ticket or tickets lost or hold for collection at misplaced in the Rangers Ticket Centre if post. Supporters are encouraged to have How to get your necessary. Tickets for tickets distributed tickets collection will only be by Special Delivery™ issued on production of for an additional photographic ID in all charge of £7. instances. MyGers Members who fail to collect tickets from the collection point as designated by Rangers will not be allocated points due, without exception.



Cancellations & Refunds

Ticket cancellation requests must be submitted via email to ccardmandate@ran gers.co.uk Please note that a refund will only be issued if timescales permit resale of the ticket.

Should a member reaister their interest in a match and be offered a ticket, yet fail to purchase the ticket, the member will be deducted 5 points the week after the match in question takes place.

Members wishing to cancel a travel package must do so in writing to the Club's travel partner.

Ticket cancellation requests must be submitted via email to ccardmandate@rangers.c o.ukPlease note that a refund will only be issued if timescales permit resale of the ticket.

Should a supporter purchase a ticket and not collect this, or send someone else to collect in their place. The ticket will be cancelled and no refund issues. The supporter will also be deducted 5 MyGers points.

- 1. The number of tickets allocated to each tier (Gold, Silver & Bronze) will be decided by the Club and will be based on a number of factors including:
 - Total ticket allocation
 - b) Location of match
 - Safety and security aspect
- 2. There are two European Travel options available to Members:
- Rangers Official European away travel packages 1.
- 2. Independent match tickets
- 3. Under 16's must be accompanied by an adult at all times during away matches.
- 4. Members who have registered their interest via the online process may purchase one match ticket or package for any away match in which the Club's men's first team is participating (subject to availability).
- 5. Independent European match travellers may be required to submit a full travel itinerary which must contain the Member's name and date of travel.
- 6. Independent European match travellers will be notified by email of ticket distribution details as soon as known.





- 7. Members who are concerned about mobility and / or accessibility, or who have medical conditions which may affect their trip, should advise the Club's travel partner and /or Rangers Ticket Centre at the time of application.
- 8. Any match ticket issued by Rangers Football Club to a MyGers Member is done so on condition that it is for the Member's use only. The sale or offer for sale, or passing of these tickets, to a third party by any means whatsoever (including advertising by any form of social media of other internet or web based system) is strictly forbidden. Any tickets found to be sold, offered for sale or passed on, will be cancelled and the associated MyGers Membership suspended, leading to cancellation.

9 Travel package refund requests are subject to the terms and conditions of purchase of the Club's travel partner.

PART 5 - SEASON TICKET WAITING LIST

- 1. MyGers Members can enrol themselves onto the Season Ticket Waiting list by selecting the link *here*.
- 2. The Season Ticket Waiting list will be contacted after Season Ticket renewal is complete, around mid-June 2023.

PART 5 - MYGERS LOYALTY POINTS

1. From Season 2023/24, MyGers Members can earn MyGers Loyalty points on a range of activities that benefit the Club.

These include (but are not limited) to:

- a. General Admission Match Ticket Purchases
- b. General Admission Season Ticket Purchases
- c. Home SPFL League Match Attendance (general admission match ticket purchases only)
- d. Use of the Club's Secondary Ticketing Platform ("SeatSub") within a defined period of time before a match. The deadline for using SeatSub to earn a MyGers Loyalty Point will be communicated online. Receiving the point will not be conditional on the ticket being re-sold. SeatSub is only available for SPFL League Matches.
- e. Purchase of domestic and European away games for general access areas when purchased through the Rangers Ticket Centre (not through the Club's Hospitality Team).
- f. Purchase of tickets to selected Club events that are organised by the Club's Events Department.
- g. Purchase of a new RangersTV Annual Subscription.



- h. Purchase of a Rangers Stadium Tour (only one Stadium Tour purchase per season will be eligible to earn a MyGers Loyalty value).
- 2. Unless specified otherwise, MyGers Loyalty Points for match purchases will only be earned on first team men's games.
- 3. Match purchase and attendance points will only be earned on tickets that a supporter has purchased directly from the Club's Ticket Centre. For the avoidance of doubt, this means that a home ticket purchased through a Rangers Supporters Club allocation will not be eligible for a purchase or attendance points value on an individual MyGers account.
- 4. MyGers points will be used to band MyGers Members into gold, silver and bronze tiers. More information on the Club's loyalty scheme can be found in the MyGers FAQ document available on rangers.co.uk/mygers.
- 5. MyGers Loyalty Point totals will be updated approximately every twelve weeks.
- 6. MyGers points are non-transferable between Members, including Members who are connected through a Friends and Family group on their ticketing account.
- 7. You cannot claim points on behalf of someone else, even if you are paying for their qualifying purchase.
- 8. Complimentary tickets will not earn a purchase or attendance point.
- 9. Loyalty point values (and the activities that earn them) are at the sole discretion of the Club and may change or be removed throughout the season.

PART 6 - CONDUCT OF MEMBERS

- a) Members must behave in a respectable manner at all times when travelling and representing Rangers Football Club.
- b) Members must comply with all laws of the UK and of any country visited during a European trip.
- c) Members must comply with instruction directed by:
- 1. Rangers Football Club staff
- 2. Travel partner staff
- 3. Police
- 4. Border, customs and or immigration staff
- 5. Security staff
- 6. Match stewards
- 7. Transportation staff
- 8. Accommodation staff
- d) Members must not consume alcohol to the extent of intoxication at any time during a European trip including:
- a. Traveling on public or private transport
- b. In public



- c. In attendance at matches
- d. Residing at overnight accommodation
- e) Members behaving in an unacceptable manner will:
 - 1. Have their MyGers Membership revoked
 - 2. Receive limited, indefinite or lifetime exclusion from all activities of the Club.

SECTION 8 - GROUND REGULATIONS

- All matches are played in accordance with the Rules and Regulations of the Scottish Football Association, The Scottish Professional Football League and, where applicable, the Regulations of FIFA/UEFA Competitions.
 - a. Play cannot be guaranteed to take place on any particular day or at any particular time and the Club reserves the right to change or cancel its advertised fixture without prior notice and without liability.
- b. Tickets allotted by the Club are issued on the express conditions that no holder thereof shall sell or transfer same. In the event of any breach of this condition, the Club reserves the right to cancel the ticket and to retain the money paid.
- c. In the event of the match being abandoned after having kicked-off, you may be entitled to a refund of the cash admission charge paid at the turnstile in the determination of the Club acting reasonably. Where a match is commenced but abandoned before the expiry of the first-half admission arrangements for the rearranged fixture will be issued to those who attend the abandoned match. These arrangements in cases where the match is abandoned after the expiry of the first half shall be a matter for the reasonable discretion of the Club.
- d. In the event that admission of spectators to matches is curtailed or prevented by any Governmental or regulatory restriction introduced in connection with the Covid 19 pandemic or any other pandemic, possession of a Season Ticket may not entitle the holder of a Season Ticket to entry to matches. In this event, the Club shall endeavour to provide access to live television broadcasts of such matches to the holders of Season Tickets. The terms and conditions of such access will be separately notified at the time the access arrangements are advised. Season Ticket holders shall not be entitled to a refund in the event that they are unable to attend matches at the Stadium due to Governmental or regulatory restrictions.
- e. In the event of an all ticket match being postponed for any reason subject to the provisions of the Ground Regulations the ticket will be valid on any postponed date.
- f. All children entering the Stadium must pay for admission and hold a valid ticket; under 12s must be accompanied by an adult.
- g. Unauthorised persons are not permitted to enter upon the trackside, field of play or any other place specified by the Club or Police.
- * h.* With the exception of authorised Media representative holding accreditation issued by
 * the Club, the taking of photographs or filming by any means inside the Stadium is
 * prohibited. In addition, no transmission or reproduction, in whole or in part, in any form,
 * or by any means, electronic, mechanical, recording or otherwise is permitted save with



a special authorisation on writing by the Club and where appropriate, the prior consent of The Scottish Football Association, the Scottish Professional Football League or appropriate body.

- i. Only persons specifically authorised in writing by the Club are permitted to offer Newspapers, Periodicals or any other Articles for sale in the Stadium and any charitable collection will only be permitted within the Stadium with prior written consent of the Club.
- j. Unnecessary noise such as from the use of radio sets and behaviour likely to cause confusion, annoyance or nuisance of any kind, is not permitted in any part of the Stadium.
- k. The use of threatening behaviour, foul or abusive language is strictly FORBIDDEN. Racial, sectarian, homophobic or discriminatory abuse or chanting is also forbidden and is considered unacceptable conduct and may result in arrest and a lifetime ban from regulated football matches.
- I. Please note that it is an offence punishable by law for any person to enter or attempt to enter the Stadium:
 - a. Whilst in possession of a prohibited container which is or was capable of holding liquid and which if thrown would be capable of causing injury to another person.
 - b. Whilst in possession of alcohol.
 - c. Whilst drunk.

- d. Whilst in possession of any article or substance whose main purpose is the emission of a flare for purposes of illuminating or signalling or the emission of smoke or a visible aas.
- e. Any article which is a firework.
- f. All persons entering the ground may be searched by the police or stewards.
- m. Standing is FORBIDDEN in seated viewing areas.
- n. Banners, or other articles which could or may be used as a weapon, to cause annoyance, unnecessary obstruction or offence, are not permitted within the Stadium.
- All persons entering the Stadium are admitted subject to the condition that they may
 be required to submit to search to prevent prohibited articles being brought into the
 Stadium which might be used to cause injury or damage to other persons or
 property.
- p. Under no circumstances is it permitted to throw any objects which may cause injury or offence whether on to the pitch or track or otherwise.
- q. At times, the right of admission is reserved by the Club and in general no transfers
 within the Stadium are allowed. Spectators found in the wrong area amid opposing
 fans may be ejected.
- All persons entering the Stadium are admitted only subject to the Ground Regulations
 and to the Rules and Regulations of The Scottish Football Association and The
 Scottish Professional Football League. ENTRY TO THE STADIUM SHALL BE DEEMED TO
 CONSITUTE UNQUALIFIED ACCEPTANCE OF ALL THESE RULES AND REGULATIONS.
- s. The Club reserves the right for its servants and agents and for members of police



forces to remove from the Stadium and person who does NOT COMPLY WITH GROUND REGULATIONS AND WITH THE RULES AND REGULATIONS of the FIFA/UEFA competitions or whose presence in the Stadium is or could reasonably be construed as constituting a source of danger, nuisance or annoyance to other spectators.

- t. Smoking is not permitted in any part of the Stadium. Those who do not comply with the smoking policy will be subject to the Club's normal disciplinary procedures, and also place themselves liable to a fixed penalty fine and/or criminal prosecution. The use of electronic cigarettes is only permitted in the internal corporate areas and internal concourses. The use of electronic cigarettes is strictly forbidden on the seating decks.
- u. On no account will admission be granted to a person who is subject of a current Football Banning Order.
- v. CCTV cameras may be in use and recordings could be used in any proceedings.

INFORMATION

You should be aware that in terms of a protocol with Police Scotland the details of any arrest or detention occurring in connection with a football match may be shared with the Club. Football Banning Orders may be imposed on individuals who infringe these rules.

Please contact Rangers Ticket Centre by email mygers@rangers.co.uk if you would like this document in larger print.