



1. Terms and Conditions (Hospitality)

1.1. By making your booking for match day hospitality you agree to these terms and conditions. If you are making a booking for a third party you shall be deemed to be acting with the consent of such third party to agree these terms and conditions on their behalf.

1.2. The Ground Regulations (available at www.rangers.talent-sport.co.uk/PagesPublic/UserControlled/TermsAndConditions) and 'Follow with Pride' (available at <http://www.rangers.co.uk/club/information/follow-with-pride>) documents shall form part of these terms and conditions.

2. Applications & payment

2.1. Hospitality bookings can be made online at hospitality.rangers.co.uk

2.2. Postal applications should be sent to The Rangers Football Club Ltd, Ibrox Stadium, 150 Edmiston Drive, Glasgow, G51 2XD.

2.3. No application for hospitality will be completed without payment of the booking fee in full. Reservations will be held until 21 days prior to the fixture or event. If payment is not received within 21 days of the fixture the reservation will be released.

2.4. Only clients who hold an account with the Club can be invoiced for payment. Hospitality tickets will not be released until payment has been received in full.

2.5. Where a booking is placed within 10 days of a fixture, payment in full must be received by the Club.

2.6. The Club reserves the right to cancel a hospitality ticket or refuse entry to the Stadium to a Client where said Client as an individual, Director of a Limited Company, Partner in a Partnership (or member of a Limited Liability Partnership) or a controlling shareholder in any entity, has any outstanding debt to the Club.

3. Changes to or cancellation of your match day hospitality:

3.1. Football match fixture dates may be subject to change from time to time for reasons beyond the Club's control (including, without limitation, television scheduling, cup competitions or postponement due to adverse weather conditions). Where any match is cancelled, abandoned or postponed, the Club shall not have any liability to you or your guests, except that following any cancellation, abandonment or postponement of a home match you shall be entitled to attend the rearranged match.

3.2. We reserve the right to cancel your hospitality package:

- (i) if you are in breach of any of these terms and conditions; and/or
- (ii) if you or any one of your guests is prohibited by law from attending any football ground.

3.3. In the event of a cancellation pursuant to this clause 3 you shall not be entitled to a refund of your booking fee.



3.4 We reserve the right to cancel your hospitality package if instructed to do so by our Stadium and Security Officials acting pursuant to our General Safety Certificate for Ibrox.

3.5 The Club may, by giving written notice to the Client, forthwith terminate this Agreement on the following grounds:

3.5.1 If the Client has committed a material breach of its obligations under this Agreement.

3.5.2 If the Client, being a company goes into voluntary or involuntary liquidation (other than as part of a reconstruction or amalgamation not involving insolvency) or has a receiver or administrator appointed over all or part of its assets or is unable to pay its debts as they fall due or enters into a scheme of arrangement with its creditors or being an individual or a partnership is insolvent or is sequestrated or enters into an arrangement with its or his or her creditors due to its or his or her inability or failure to pay its or his or her debts as they fall due.

3.6 Once booked and/or purchased you shall not be entitled to cancel your hospitality booking or obtain any refund and the Club will be entitled to seek full payment in respect of all tickets and/or facilities booked. We will endeavour to accommodate any request from you to change the date of your hospitality booking to another fixture date within the same season (requests to transfer to an alternative fixture will not be accepted within 7 days of scheduled fixture date). If we are unable to agree a mutually acceptable alternative date for your hospitality your booking will be cancelled and you will be liable for payment of the cancellation charges set out in clause 3.8.

3.7 Where a 'multi-match' package is purchased, the client must confirm in writing within 3 days of the event if they are unable to attend any pre-booked fixture. The Club will, where possible, make endeavours to accommodate this booking at an alternative fixture subject to availability and at the Club's sole discretion. Where less than 3 days notice is given by the Client, the Club is not liable or required to transfer the booking or to refund payment for any matches covered in the package which the Client is unable to attend. Any outstanding fixtures booked as a multiple match package during a season that are not taken before the end of that football season will be forfeited.

3.8 If a booking is cancelled for any reason, we will be entitled to charge you the cancellation fees set out below. If we receive notice of cancellation:

- (i) More than 7 days in advance of fixture/event – refund in full
- (ii) Within 7 days of fixture/event - 25% of total cost due
- (iii) Within 3 days of fixture/event – 100% of total cost due

3.9 We may at any time substitute your hospitality package (or any part thereof) with an alternative. Where any substitution is not of an equal (or greater) price we will refund to you the difference between the cost of the replacement hospitality package (or part thereof) and the cost of your original hospitality package (or part thereof).

3.10 No refunds will be given by us for any matches unattended.

3.11 Any cancellations must be sent in writing to the Club addressed to the Hospitality Department or e-mail, to hospitality@rangers.co.uk.

4. Liability



4.1 The Club will have no liability to the Client in the event of it being prevented by any cause beyond its control from performing its obligations under this Agreement.

4.2 In the event that that admission of spectators to matches is curtailed or prevented by any Governmental or regulatory restriction introduced in connection with the Covid 19 pandemic or any other pandemic, it shall be entirely at the discretion of the Club as to whether it is possible to compensate clients and, if so, what form such compensation may take. Clients acknowledge and accept that, if compensation is provided by the Club in these circumstances, it shall consist of credits that may be applied to future hospitality bookings or access to live television broadcasts of matches. There shall be no obligation upon the Club to compensate clients in respect of matches curtailed or prevented by any Governmental or regulatory restriction introduced in connection with the Covid 19 pandemic or any other pandemic.

4.3 Nothing in these terms and conditions shall limit either party's liability for death or personal injury caused by its negligence, or for fraudulent misrepresentation.

4.4 To the fullest extent permissible in law, neither the Club nor any of its officers, employees or agents shall be responsible for (whether in delict, contract or otherwise):

(i) any loss, damage or injury to you and/or any guest or to any property belonging to you or any guest in or upon the stadium or any car park offered for use as part of the hospitality, resulting from any cause whatsoever;

(ii) for any loss of profit, loss of use, loss of opportunity or any indirect, economic or consequential losses whatsoever; and/or

(iii) any losses arising from any cancellation, postponement or rearrangement pursuant to clauses 3 (Changes to or cancellation of your match day hospitality), 5.2, 6.1 and/or any breach by you of these terms and conditions.

5. Miscellaneous

5.1 Your hospitality package is personal and shall not be transferred or resold save with the prior written consent of the Club. No hospitality package should be booked and/or purchased with the intention of transferring or reselling the hospitality package (or any part thereof) and we may refuse to accept any booking that we, at our sole discretion, suspect is being booked with such intention. For the avoidance of doubt, in the event of any unauthorised transfer or resale we may cancel your booking. The Client may not use any hospitality ticket as a prize in a lottery, competition or for any other promotional or advertising purpose unless expressly authorised in writing by the Club.

5.2 In the case of group bookings, we cannot guarantee that your match day tickets will all be located together although we will endeavour to do so.

5.3 Match day E-tickets setting out the itinerary for the day of the match will be issued by the Club to the Client approximately 2 days prior to the fixture only if full payment has been received by the Club from the Client.

5.4 Admittance is strictly by official sanctioned invitation or membership card only and will not be granted until times indicated on said invitations or membership cards.

5.5 The Club reserves the right to change these terms and conditions from time to time and shall publish any such changes on our website www.rangers.co.uk.



5.6 If any of these terms and conditions is determined by a competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.

5.7 The Client is entrusted with the responsibility of ensuring that the high standard of behaviour already established at Ibrox Stadium is maintained, and must also ensure that representatives and guests adhere to the generally accepted standards of behaviour and conduct as indicated in both the Ground Regulations displayed throughout the Stadium and as stated in the Club's 'Follow with Pride' policy. Any breach of this agreement or any such regulations by any guest or a representative of the Client will be deemed to be a breach by the Client and may result in cancellation of match tickets.

5.8 No food or drink not provided by the Club or its agents within the Stadium may be consumed by the Client.

5.9 The consumption of alcohol is not permitted at half time (where applicable) or out with the confines of the designated hospitality facilities.

5.10 Last orders for drinks service will be called 45 minutes after the final whistle with the bar closing one hour after the final whistle unless otherwise advised. The facilities must be vacated 90 minutes after the final whistle.

5.11 The Club reserves the right to refuse admission or reject any person whose dress is not in keeping with the high standard of dress customary for those attending match day hospitality. It is expressly forbidden to wear team colours of any kind, denim clothing (where applicable) or sportswear when attending match day hospitality. This rule applies to all persons attending hospitality facilities. The Club, at its sole discretion, may refuse entry to any Client who does not conform to the necessary dress code.

5.12 Children under the age of 18 years must be accompanied and supervised by a responsible adult at all times.

5.13 Ibrox is a no smoking stadium with smoking prohibited throughout the entire confines of Ibrox including all Hospitality areas and seating areas.

6 Car Parking

6.1 The Club may offer car parking facilities to the Client.

6.1.1 In the interest of safety, drivers must ensure vehicles are parked at least 90 minutes before kick off of the match. Drivers must park in the designated area as stated in their invitations and not in any loading bays. Vehicles not parked in the designated areas may be subject to removal and fines by a 3rd party. Vehicles are parked at the owners risk and the Club shall not be held liable for any damage to the vehicles.

6.1.2 The Club disclaims all liability for loss and damage to cars parked within the designated areas.

6.1.3 Any right to park issued by the Club cannot be sold or assigned by the Client.

7 Jurisdiction and Applicable Laws

7.1 These terms and conditions shall be governed by and interpreted in accordance with Scots law and shall be subject to the exclusive jurisdiction of the Courts of Scotland

8 Definitions



The following words or phrases in this document shall have the following meaning:

Client – an individual, corporate entity or third party who purchases any matchday hospitality from the Club.

We or the Club – The Rangers Football Club Limi

Ibrox – Ibrox Stadium, 150 Edmiston Drive, Glasgow, G51 2XD

CLUB 72 – GENERAL TERMS AND CONDITIONS

1. Adult prices only are available in Club 72, there are no discounts for Concessions or Juniors.
2. Corporate clients under 18 years of age must be accompanied by an adult at all times.
3. Club 72 comprises of two separate areas – Lounge and Bar.
4. Table may be pre booked in the Lounge, for food and beverages (cash facility)
5. Only food and drink purchased in Club 72 may be consumed on the premises.
6. Corporate Clients are not permitted to leave the bars for smoking purposes.
7. Last orders will be called 30 mins before kick-off. Service ends 15 mins before kick-off

	Pre-match	Half-time	Post-match
Opening time	2.5 hours before Kick Off (except on non 3pm kick-offs and Sundays when it is 2 hours before)		
Access	Bar 72 Smartcard required		
Dress code	Casual - colours permitted		
Table reservations	Yes - Club 72 Lounge	No	No
Food	Yes, on a cash basis / contactless payment Last orders are called 30 mins before Kick Off. Service ends 15mins before Kick Off	Yes, on a cash basis (pre-ordered)	Not available
Beer, wine and spirits	Yes, on a cash basis / contactless payment Service ends 30 mins before Kick Off		Yes, on a cash basis
Closing time			Not less than 2 hours after the final whistle