



Edmiston House – Supporter Package Terms and conditions

1. These are the terms and conditions that will apply when you purchase a package to become an Official Supporter of Edmiston House and the Rangers Museum. If you don't agree and accept these terms and conditions you must not buy, or make use of, an Official Supporter Package.
2. New Edmiston House Limited is the company that sells you an Official Supporter Package. It is a limited company (no. SC674832). It is the company that owns and operates Edmiston House and the Rangers Museum. References to "we", "us" and "our" in these terms and conditions are to New Edmiston House Limited.
3. References to 'you' 'your' 'yourself' in these terms and conditions generally refer to any person buying an Official Supporter Package for their own use or to any person making use of an Official Supporter Package that was bought for them by someone else.
4. Our acceptance of your application for an Official Supporter Package (or your utilisation of the benefits of an Official Supporter Package in the case of gift recipients) will bring into force a legally binding contract between us and you, and these terms and conditions will form the basis of that contract through which we will deliver a service to you. You agree these terms and conditions shall be governed by and construed in accordance with Scots law and that the courts of Scotland shall have exclusive jurisdiction in relation to any dispute or matter arising in connection with them or the matters contemplated within them.
5. These terms and conditions constitute the entire agreement and understanding between you and us. You agree that in purchasing an Official Supporter Package you do not rely on, and shall have no remedy in respect of, any statement, representation or understanding other than as expressly set out in these terms and conditions.
6. References to 'Privacy and Data Protection Requirements' mean the Data Protection Act 2018 and all other applicable law from time to time relating to the processing of personal data and privacy including (where applicable): (a) the General Data Protection Regulation (EU)2016/679 of the European Parliament ('GDPR');(b) the Privacy and Electronic Communications (EC Directive) Regulations 2003, and (c) guidance and codes of practice or conduct issued by the UK Information Commissioner.
7. As an Official Supporter you will receive a range of benefits. Official Supporter Packages generally include:
 - (a) a welcome gift delivered to your chosen address (a model – not to scale- that features Ibrox Stadium and the new Edmiston House within a presentation box);
 - (b) an Official Certificate digitally signed by Rangers Manager and Chairman
 - (c) your name will be inscribed onto the Official Supporters wall located within Edmiston House. The name inscribed will consist of your first name and surname, as this appears in your Rangers account. Please ensure that your name is correctly shown on your Rangers account as you wish it to appear on the wall, as this is the name that will be inscribed.
 - (d) the opportunity to purchase a ticket to visit the museum before tickets are placed on public sale.
 - (e) the opportunity to purchase tickets for all events hosted by The Rangers Football Club Limited at Edmiston House before tickets are placed on public sale. It is envisaged that events such as the annual Player of the Year night, Q&As with Rangers Legends



and live screening of important Rangers away matches will take place at Edmiston House. This priority booking window will not include events organised and promoted by 3rd parties, such as concerts or corporate events.

- (f) 50 MyGers points. See [rangers.co.uk/mygers] for terms and conditions relating to MyGers and to purchase a MyGers membership.
- (g) regular e-newsletters and communications about events that are to take place at Edmiston House
- (h) offers from third parties

Please note that Import duties and local taxes may be levied on goods being delivered to an address outside the UK. If you select for your welcome gift to be delivered to an address outside the United Kingdom, you will be responsible for the payment of any such duties and local taxes (together with any administration charges) upon receipt.

8. Welcome gifts are scheduled to be despatched during August 2021, but this date is indicative only and we shall not be responsible for any delays in the despatch of welcome gifts due to supply chain issues beyond our control.
9. Any third party providers of a benefit included in your Official Supporter Package will have absolute discretion in relation to the provision of those benefits and their services are supplied on their own terms and conditions. We are not responsible for, and do not accept any liability for, loss or damage suffered as a result of a fault, error or omission in the provision of such services.
10. Ticketed events have a limited capacity (which will vary according to format) and therefore admission numbers may be limited and cannot be guaranteed. We reserve the right to cancel or rearrange an organised event. We do not accept liability for any irrecoverable costs incurred (e.g. travel) if we have to close or cancel an event due to unforeseen circumstances.
11. We reserve the right to refuse any application for an Official Supporter Package. In the event that any Official Supporter is abusive to any of our employees or brings Rangers Football Club, the Rangers Museum or the Official Supporters into disrepute he or she shall be in material breach of these terms and conditions. We shall have the right to terminate your Official Supporter Package immediately and without repayment of your Official Supporter Package subscription if you commit a material breach of these terms and conditions that cannot be resolved (or, if you commit a material breach that is capable of resolution, you do not resolve it to our reasonable satisfaction within 14 days of us informing you about it).
12. On receipt of your application, we will debit your card for the appropriate fee. However, our acceptance of your application for an Official Supporter Package remains subject to approval by us. If for any reason we cannot accept your application, we will confirm that your account has been re-credited (if applicable).
13. If we are unable to obtain payment authorisation from the issuer of your card and an Official Supporter Package has already been issued to you, we will require the return of that Package and that you forfeit any benefits.



Data protection and use of personal data

1. When you apply for an Official Supporter Package in your own name, or while you remain an Official Supporter, we will process your personal data including your name and address to fulfil our Official Supporter Package services to you and for our own market research and analysis, in accordance with the Privacy and Data Protection Regulations and the full terms of the Privacy policy. We have highlighted here those aspects which we believe are particularly relevant to data you supply.
2. Communications by post form part of the Official Supporter Package benefits you have purchased, but you can request not to receive these communications by contacting the Official Supporter Package team via the details shown below.
3. Marketing communications by email are also offered to ensure you can make the most of your Official Supporter Package benefits. Please use the 'Unsubscribe' link at the footer of marketing emails or contact the Official Supporter Package team should you no longer wish to receive them. Your email will then only be held and used for service messages regarding the administration of your Official Supporter Package.
4. Should you wish to ask us to provide you with any personal information we hold about you, correct or request deletion of any data you supplied as a Member, please contact the Official Supporter Package team. Once we have received your request, we will take appropriate steps to answer your request, delete your data or cease from using it in the manner you require. Please note that there may be situations where we are unable to meet your requirements in full.
5. We will hold your information securely but may disclose information about you to any of our employees, officers or data processors (e.g. mailing houses or Direct Debit payment processors) insofar as that is reasonably necessary for the purposes set out in these Official Supporter Package terms and conditions. Otherwise, we will not pass your personal data to third parties without your prior consent.
6. You should be aware that what we say in these paragraphs 1-5 applies only to the data we hold about you in relation to your Official Supporter Package and our supply of Official Supporter Package services to you.

For any questions or other requests regarding Official Supporter Packages please contact:
webmail@rangers.co.uk